

## **Marine Atlantic Implements Changes to the Commercial Berth Process**

The COVID-19 pandemic continues to evolve and change daily. As such, Marine Atlantic is working with health care professionals to make operational and procedural changes to protect the health and safety of our customers and employees.

### **Measures on the vessels**

We have already enhanced our cleaning measures, introduced new screening initiatives, and set a limit of 250 customers per crossing to promote social distancing and allow us to establish effective isolation areas onboard the vessels.

### **Commercial berths**

To provide for social distancing throughout the vessel for our commercial customers, effective immediately, we will provide drivers with access to a single occupancy cabin during the crossing if they purchased a berth. We are also increasing the number of reserved cabins for commercial customers to 35 per crossing. Drivers will not pay any additional fees for the single accommodations.

Recognizing that existing reservations differ from crossing to crossing, initially 35 cabins may not be available per sailing. Once available cabins are exhausted, commercial drivers will be given the option to load without accommodations or wait for the next crossing where accommodations are available. Based upon current inventory and commercial driver travel patterns, we are not anticipating a significant impact on commercial traffic movement.

### **Passenger screening**

All customers presenting themselves at our terminals and ticket booths are being asked a series of questions to determine their suitability to travel. These include:

- If a passenger has been out of country in the last 14 days or had contact with someone with COVID-19 **and** they have COVID-19 symptoms they will **not** be permitted to travel.
- If a passenger has been out of country in the last 14 days or had contact with someone with COVID-19 but they **are not** exhibiting COVID-19 symptoms, they will be permitted to travel but will be required to be isolated at the terminal and while onboard the ship.

### **Coming weeks**

We will continue to work with health professionals and make additional adjustments to our operational policies and procedures in the days ahead, as required.

### **Thank you**

Thank you to the commercial industry as you continue to work with us to provide a healthy and safe environment for all and maintain the vital supply chain for the Island of Newfoundland.