

# Customer Information for Pet Owners

Marine Atlantic is committed to providing you and your pet an enjoyable sailing experience. If you have any questions on the points described below, please contact one of our customer service staff.



## TRANSPORTING YOUR PET

- You can transport your pet either by (a) leaving your pet in your vehicle or (b) bringing your own pet travel carrier and booking a space for it in advance.
- In the kennel storage area, your pet must be kept in a pet travel carrier constructed of hard plastic. For your pet's safety, collapsible wire or soft sided pet carriers are not permitted.
- You must bring your own lock for your pet travel carrier.
- If you do not have a pet travel carrier with you and/or you do not have a kennel storage space reserved, your pet must remain in your vehicle at all times on the vessel.
- Our staff onboard will provide you with directions to the kennel storage area.
- Bringing pets into passenger cabins is strictly prohibited. Fines will apply to those who violate this policy. While this does not apply to certified service animals, our staff may request certification documents at any time.
- Once the voyage begins, passengers are not allowed on the vehicle deck. Please ensure your pet has everything it needs for the voyage prior to leaving your vehicle.

## PET POLICIES

- When outside your vehicle, on our vessels, or on Marine Atlantic property, your pet must be on-leash and muzzled.
- You are required to clean up after your pets both onshore and onboard.