

Improving For You

New North Sydney Terminal to Open on June 3

Over the past number of months, there has been significant construction work taking place at the site of our new terminal building in North Sydney. We are pleased to say that this building will officially open for the use of customers on June 3.

The new terminal building will be modern and efficient and offer new amenities such as a commercial seating lounge area. From an operational perspective, the new location will make our marshalling activities more efficient, and we have applied to obtain LEED certification for the building which demonstrates that it is a leader in environmental and energy efficient design. This \$20 million facility is the final project of the Government of Canada's 5-year funding commitment announced in Budget 2010 and will certainly improve the overall experience offered to our customers.

What will this mean for commercial customers?

Check-in Process

For commercial customers travelling to our North Sydney terminal, the check-in process will not change. Please proceed to the existing ticket booths for check-in activities. Upon entry to the marshalling yard, customers may be directed to different marshalling lanes; however, this will not change loading activities.

Commercial Drivers' Seating Lounge Area

Our new North Sydney terminal will offer a dedicated seating lounge area for our commercial customers. This area will have general seating, a quiet area with recliner chairs for resting and shower facilities. This lounge is located on the second floor of the terminal, away from public areas and offers a more private and relaxed environment. Complimentary coffee will be available.

Location

The new terminal building is located on the opposite side of the marshalling yard from the existing terminal building. This new location will offer easy access to downtown North Sydney amenities. Customers will be able to enter and exit through the terminal building front entrance, and use their boarding pass to automatically re-enter the secure area of the terminal. A wayfinding map for the Town of North Sydney will be posted outlining key attractions and services.

Food Services

Marine Atlantic has been working with our downtown business partners to offer a wide selection of food services steps away from the terminal. With numerous hot and cold meal services available in the downtown area, Marine Atlantic will supplement these offerings with vending machine services that offer a selection of drinks, snacks and sandwiches. We encourage customers to take advantage of the variety of food services offered in the downtown North Sydney area.

This is an exciting time for us as we prepare to open our newest facility. We look forward to sharing our new building with everyone in the weeks ahead. If you have any questions regarding the renewal process ongoing in North Sydney or another port, please feel free to speak to a member of our team. Thank you for choosing Marine Atlantic.